



*Storied Management LLC – an affiliate of Storied Development, LLC, an established development, marketing and sales organization with private club communities throughout the continental U.S., Hawaii, the Caribbean and Mexico – is seeking Base Camp Ambassadors for its luxury, private residential, mountain golf and ski community in Park City, Utah – Talisker Club.*

*Talisker Club is Park City's only four-club, one-membership private home community presenting an incomparable collection of Mountain, Main Street, Backcountry, and Country Clubs. It is situated in Utah's Wasatch Mountain Range, from the slopes of Deer Valley Ski Resort to the valleys surrounding the Jordanelle Reservoir. Please visit our website – [www.taliskerclub.com](http://www.taliskerclub.com) to learn more.*

**POSITION:** Base Camp Ambassador  
**DEPARTMENT:** Food & Beverage  
**STATUS:** Year-Round / Full-Time or Part-Time  
**UNDER THE DIRECTION OF:** Front of House Management

### **PURPOSE OF POSITION**

The Base Camp Ambassador is responsible for service of members and guests in the Base Camp and Provisions Market Space. The Ambassador will engage with the members and provide all steps of service in a professional and courteous manner. It is the Ambassador's responsibility to make every member's visit a memorable one. It is also the responsibility to complete all the prep and side work to ensure they and their team have a successful shift.

### **ESSENTIAL FUNCTIONS AND RESPONSIBILITIES**

- Serves and creates a warm, fun atmosphere for members/guests.
- Comes to work with clean appearance, clean and ironed uniform and appropriate footwear.
- Keep updated on the food and beverage menus, understand menu items and their ingredients well enough to answer questions accordingly.
- Delivers a warm greeting welcome to all members/ Guests Entering the Venue
- Takes food and drink orders at appropriate times, upsell items and repeat orders back if necessary.
- Use POS to ring in orders properly and include any allergies or modifications.
- Checks back with guests to ensure satisfaction with food and beverages.
- Ensures correct member number/name when closing out chits.
- Maintains appearance and cleanliness of service areas and dining room.
- During the breakfast shift will set-up, stock, maintain, and break down the breakfast buffet.
- Delivers a warm welcome to all members/ guests and can deliver a facility tour.
- Competent in answering the phone, transferring, and taking to-go orders.
- Can use Court Reserve and Open Table to assist Members.
- Fully trained and can help members use the Simulators and Bowling.
- Familiar with all set-up in the field house.
- Acts as a Games host to explain the simulator and Bowling experience while delivering food and beverage service.
- Able to explain the Makerspace amenity and how to sign-up for classes, open crafting.
- Strong Barista and Bartending Skills, to fulfill all member requests.
- Food Running and Expediting.
- Will fulfill all bussing, host, bartending, barista, and game host responsibilities
- Gives a warm farewell and invites guests to return.
- Looks for menu changes, 86'd items and specials at beginning of every shift by reading shift note and signing.
- Properly completes end of day paperwork by ensuring all totals and member numbers are correct on chits and signing EOD report.
- Follow and abide by health and safety regulations.
- Abide by state alcohol laws and regulations.
- Control and limit waste.

- Work with management to keep necessary products ordered and well stocked.
- Report any member/ guests concerns to management.
- Follow all rotation procedures to assure quality of service.
- Keep immediate supervisor promptly and fully informed of all problems or unusual matters of significance and takes prompt corrective action where necessary or suggests alternative courses of action, with may be taken.
- Learn about amenities of the Club and what the Club offers to freely inform the Members of the calendar event, and special activities.
- Connect Members or guests with Member Services for east of registering for any events they are interested in.
- Become familiar with membership levels and membership/guests names.
- All other duties assigned

## **QUALIFICATIONS**

- TIPS Certified with the State of Utah
- Utah Food Handlers Permit
- High School Education
- Two years of Relevant Fine Dining Experience

## **PHYSICAL REQUIREMENTS**

- Ability to stand or sit for extended periods of time.
- Ability to bend, lift, and carry heavy objects.
- Ability to withstand external elements relating to changing weather conditions.

## **BENEFITS AND PERKS:**

*Benefits vary based on part-time vs. full-time employment status.*

### ***All-Inclusive Benefit Package Offered:***

|         |                     |                                                                               |
|---------|---------------------|-------------------------------------------------------------------------------|
| Medical | Vision              | Flexible Spending Account                                                     |
| Dental  | Health Savings Plan | Supplemental Insurances; i.e., Accident, Hospital Indemnity, Critical Illness |

### ***Paid Time Off:***

|                          |             |                     |
|--------------------------|-------------|---------------------|
| Vacation and PTO Package | Holiday Pay | Designated Holidays |
|--------------------------|-------------|---------------------|

### ***401(k) Retirement Plan With Employer Match***

### ***Discretionary Bonus Program***

### ***Ski & Snowboarding Passes***

### ***Golf Privileges***

### ***Employee Meal Program***

### ***Member Gratuity Program***

### ***Reward and Recognition Programs***

### ***Discounts on Retail***

### ***Education and Tuition Reimbursement Program***

### ***Discounts at Courchevel Bistro***

### ***Employee Spa Pricing***

Interested candidates can visit <https://www.taliskerclub.com/careers/> and submit resume associated with position of interest.